

NYSOFA Brings ElliQ Proactive Care Companion Technology to Older Adults, Reducing Social Isolation, Supporting Independence, Connection and Engagement

NYSOFA-ElliQ partnership joins lineup of major NYSOFA initiatives to help older adults age in place with innovative supports and program offerings to combat loneliness and social isolation

Albany, NY (May 25, 2022) – Building on its comprehensive effort to battle social isolation and support aging-in-place, NYSOFA is delivering voice-operated smart technology into the homes of over 800 older adults.

Under the program, NYSOFA will work with local offices for the aging and partners to identify older adults who would most benefit from the technology: <u>ElliQ</u> by Intuition Robotics, which is the first-ever proactive and empathetic care companion.

ElliQ is designed to foster independence and provide support for older adults through daily check-ins, assistance with wellness goals and physical activities, connection to family and friends, and more using voice commands and/or on-screen instructions. The technology, which recently launched commercially after years of pilots and early production deployments, has shown unprecedented engagement levels with older adults. Users have an average of 20 daily interactions.

Distinct from other smart technologies, ElliQ is made specifically for older adults to support independence at home. While other technologies are reactive to commands, ElliQ proactively suggests activities and initiates conversations, building context through artificial intelligence (AI) to inform follow-up conversations that create a sense of relationship with the AI. To support health and wellness, ElliQ offers sleep relaxation exercises, physical activity exercises, in-depth nutrition-related conversations, and medication reminders for each user's unique condition(s).

In 2017, the U.S. Surgeon General declared social isolation to be a "global epidemic" – one that has only worsened in the COVID-19 health emergency. According to the AARP Public Policy Institute, social isolation drives \$6.7 billion in additional associated Medicare spending per year. The health consequences of loneliness and isolation are equivalent to smoking almost a pack of cigarettes daily. At a time when older adults are at increased risk for loneliness and social isolation, ElliQ offers another form of companionship, supplementing traditional, in-person support.

New York State Office for the Aging Director Greg Olsen said: "We are so pleased to partner with Intuition Robotics and make ElliQ available to older adults in New York. This product does so many things to improve health, combat isolation, and improve overall well-being and independence. Designed with input from older adults, the future of supporting and serving older adults includes technology. The future is here."

He added: "Despite misconceptions and generalizations, older adults embrace new technology, especially when they see it is designed by older adults to meet their needs. For those who

experience some form of isolation and wish to age in place, ElliQ is a powerful complement to traditional forms of social interaction and support from professional or family caregivers."

Intuition Robotics CEO and Co-Founder Dor Skuler said: "We've long believed that connecting older adults with local communities via ElliQ will add an important element in providing holistic support to older adults aging in place. This partnership with NYSOFA helps us further that mission through an innovative initiative that we are incredibly proud to be part of."

He added: "We're thrilled to be working with New York State as our first state government partner and believe ElliQ will be able to effectively engage and encourage older adults in New York to be more independent, healthy and happy."

Association on Aging in New York (AgingNY) Executive Director Becky Preve said: "The Association on Aging in New York is thrilled to offer additional technology services to combat social isolation and loneliness. We are so thankful for NYSOFA's continued commitment to older New Yorkers and the opportunity to partner on innovative solutions that support aging in place."

The newly enacted Fiscal Year 2023 State Budget <u>includes \$2.9 million in funding for pioneering NYSOFA initiatives</u> to combat social isolation and offer new or expanded innovations in aging service provision at multiple levels. In addition to ElliQ, this includes: NYSOFA's animatronic pet initiative, which provides lifelike companion pets for older adults and is proven to reduce self-reported loneliness by 70 percent; statewide access to Trualta's family caregiver support platform offering expert-led training across critical care competencies; ride-sharing services designed exclusively for older adults; and online communities that provide facilitator-led classes and services.

About the New York State Office for the Aging

NYSOFA continuously works to help the state's 4.6 million older adults be as independent as possible for as long as possible through advocacy, development and delivery of person-centered, consumer-oriented, and cost-effective policies, programs, and services that support and empower older adults and their families, in partnership with the network of public and private organizations that serve them. Stay connected—visit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follow onested-wisit the NYSOFA Facebook page; follows:

About Intuition Robotics

Intuition Robotics, a startup company based in Israel, is on a mission to empower older adults to live happier, healthier, and more independent lives at home. The company's award-winning product, ElliQ, is a proactive care companion for older adults. ElliQ, helps keep users healthy, engaged, and informed, while alleviating the effects of loneliness and social isolation. Intuition Robotics has won several awards for its work with ElliQ including Fast Company's Most Innovative Companies and the CES Best of Innovation award. To learn more, please visit www.ellig.com and follow us on Facebook.

About the Association on Aging in New York

The Association on Aging in New York supports and advocates for New York's mostly county-based Area Agencies on Aging (AAAs) and works collaboratively with a network of organizations that exist to promote independence, preserve dignity, and provide support for

residents of New York State as they age. For more information, follow us on <u>Facebook</u>, visit <u>www.agingny.org</u>, or call (518) 449-7080.

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