

Welbeing takes over Liverpool Mutual Homes alarm contract

Liverpool Mutual Homes (LMH) has awarded its emergency alarm contract for elderly and vulnerable residents to a leading telecare company.

Welbeing supplies an emergency button which is on a pendant usually worn around the neck or wrist. If there is a problem, users can press the button to be connected to a Welbeing operator for assistance.

The new contract has already started and means Welbeing will look after 1,200 LMH residents who need the alarm service, offering peace of mind for both them and their families.

Welbeing is part of the Doro Group, the global market-leader in senior mobile phones.

Steve Smith, VP Public Care Doro, said: "We're delighted that LMH has selected us to support their tenants. It takes the number of people Welbeing helps to over 80,000 up and down the country, from the Lake District to Eastbourne in East Sussex, where our head office is."

Garry Croll, Housing Director at LMH, said: "We are committed to ensuring the safety of our tenants and especially those who are living in sheltered housing. LMH identified Welbeing as a provider for the personal alarm service our tenants require.

"The company demonstrated an excellent track record of providing cost effective quality services and worked to a very tight timescale to ensure a seamless transition to the new service arrangements,"

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